

iPad Pro and iPhone viSo ID / ID3 Compatibility List - last updated 2024-09-23

- To check your hardware model go to *Settings > General > About > Model Name*
- viSo ID3 requires version iOS 16.4 or greater. Go to *Settings > General > About > iPadOS Version*.

Apple Face ID camera compatibility with SOLO viSo ID and ID3 scanning software:

• ID	ID3	iPad Pro Model
✗	✓	11-inch (M4)
✗	✓	13-inch (M4)
✓	✓	12.9-inch (6th generation)
✓	✓	12.9-inch (5th generation)
✓	✓	12.9-inch (4th generation)
✓	✓	12.9-inch (3rd generation)
✓	✓	11-inch (4th generation)
✓	✓	11-inch (3rd generation)
✓	✓	11-inch (2nd generation)
✓	✓	11-inch
✗	✗	12.9-inch (2nd generation)
✗	✗	12.9-inch (1st generation)
✗	✗	10.5-inch
✗	✗	9.7-inch
• ID	ID3	iPhone Model
✗	✓	16 (all models)
✓	✓	15 (all models)
✓	✓	14 (all models)
✗	✗	SE (3rd generation)
✓	✓	13 (all models)
✓	✓	12 (all models)
✗	✗	SE (2nd generation)
✓	✓	11 (all models)
✓	✓	XS Max
✓	✓	XS
✓	✓	XR
✓	✓	X
✗	✗	8 or older
✗	✗	SE (1st generation)