

iPad Pro and iPhone viSo ID3 Compatibility List - last updated 2024-12-04

- To check your hardware model go to *Settings > General > About > Model Name*
- viSo ID3 requires version iOS 16.4 or greater. Go to *Settings > General > About > iPadOS Version*.

Apple Face ID camera compatibility with SOLO viSo ID3 scanning software:

- **ID3 iPad Pro Model**

- ✓ 11-inch (M4)
- ✓ 13-inch (M4)
- ✓ 12.9-inch (6th generation)
- ✓ 12.9-inch (5th generation)
- ✓ 12.9-inch (4th generation)
- ✓ 12.9-inch (3rd generation)
- ✓ 11-inch (4th generation)
- ✓ 11-inch (3rd generation)
- ✓ 11-inch (2nd generation)
- ✓ 11-inch
- ✗ 12.9-inch (2nd generation)
- ✗ 12.9-inch (1st generation)
- ✗ 10.5-inch
- ✗ 9.7-inch

- **ID3 iPhone Model**

- ✓ 16 (all models)
- ✓ 15 (all models)
- ✓ 14 (all models)
- ✗ SE (3rd generation)
- ✓ 13 (all models)
- ✓ 12 (all models)
- ✗ SE (2nd generation)
- ✓ 11 (all models)
- ✓ XS Max
- ✓ XS
- ✓ XR
- ✓ X
- ✗ 8 or older
- ✗ SE (1st generation)