

iPad Pro and iPhone viSo ID3 Compatibility List - *last updated 2025-10-01*

- To check your hardware model go to *Settings > General > About > Model Name*
- viSo ID3 requires version iOS 16.4 or greater. Go to *Settings > General > About > iPadOS Version*.

Apple Front Facing (Face ID) Camera Compatibility:

• ID3 iPad Pro Model

✓	11-inch (M4)
✓	13-inch (M4)
✓	12.9-inch (6th generation)
✓	12.9-inch (5th generation)
✓	12.9-inch (4th generation)
✓	12.9-inch (3rd generation)
✓	11-inch (4th generation)
✓	11-inch (3rd generation)
✓	11-inch (2nd generation)
✓	11-inch
✗	12.9-inch (2nd generation)
✗	12.9-inch (1st generation)
✗	10.5-inch
✗	9.7-inch

• ID3 iPhone Model

✓	17 (all models)
✓	16 (all models)
✓	15 (all models)
✓	14 (all models)
✗	SE (3rd generation)
✓	13 (all models)
✓	12 (all models)
✗	SE (2nd generation)
✓	11 (all models)
✓	XS Max
✓	XS
✓	XR
✓	X
✗	8 or older
✗	SE (1st generation)

Apple Rear Facing Camera Compatibility:

- All iPhones and iPads with iOS version 16.4 or greater are compatible with viSo ID3 rear camera scanning.
- A specific calibration QR code is required to ensure proper scan size. Contact SOLO Laboratories at 800-765-6522 or cs@sololabs.com to obtain the QR code.