

iPad Pro and iPhone viSo ID3 Compatibility List - last updated 2026-01-30

- To check your hardware model go to *Settings > General > About > Model Name*
- viSo ID3 requires version iOS 16.4 or greater. Go to *Settings > General > About > iPadOS Version*.

Apple Front Facing (Face ID) Camera Compatibility:

Note: iPad Air, iPad and iPad Mini are NOT compatible with Face ID scanning

• ID3 iPad Pro Models

- ✓ 11-inch (M4 & M5)
- ✓ 13-inch (M4 & M5)
- ✓ 12.9-inch (6th generation)
- ✓ 12.9-inch (5th generation)
- ✓ 12.9-inch (4th generation)
- ✓ 12.9-inch (3rd generation)
- ✓ 11-inch (4th generation)
- ✓ 11-inch (3rd generation)
- ✓ 11-inch (2nd generation)
- ✓ 11-inch
- ✗ 12.9-inch (2nd generation)
- ✗ 12.9-inch (1st generation)
- ✗ 10.5-inch
- ✗ 9.7-inch

• ID3 iPhone Models

- ✓ 17 (all models)
- ✓ 16 (all models)
- ✓ 15 (all models)
- ✓ 14 (all models)
- ✗ SE (3rd generation)
- ✓ 13 (all models)
- ✓ 12 (all models)
- ✗ SE (2nd generation)
- ✓ 11 (all models)
- ✓ XS Max
- ✓ XS
- ✓ XR
- ✓ X
- ✗ 8 or older
- ✗ SE (1st generation)

Apple Rear Facing Camera Compatibility:

- All iPhones and iPads with iOS version 16.4 or greater are compatible with viSo ID3 rear camera scanning.
- A specific calibration QR code is required to ensure proper scan size. Contact SOLO Laboratories at 800-765-6522 or cs@sololabs.com to obtain the QR code.