

iPad Pro / iPhone viSo 4 and viSo ID3 Compatibility List - *last updated 2026-08-27*

- To check your hardware model go to *Settings > General > About > Model Name*
- viSo 4 and viSo ID3 require version iOS 16.4 or greater. Go to *Settings > General > About > iPadOS Version*.

Apple *Front Facing* Camera (TrueDepth or Face ID) Compatibility:

Note: iPad Air, iPad and iPad Mini are NOT compatible with Face ID scanning

iPad <u>Pro</u> Models	iPhone Models
✓ 11-inch (M4 & M5)	✓ 17 (all models)
✓ 13-inch (M4 & M5)	✓ Air
✓ 12.9-inch (6th generation)	✓ 16 (all models)
✓ 12.9-inch (5th generation)	✓ 15 (all models)
✓ 12.9-inch (4th generation)	✓ 14 (all models)
✓ 12.9-inch (3rd generation)	✗ SE (3rd generation)
✓ 11-inch (4th generation)	✓ 13 (all models)
✓ 11-inch (3rd generation)	✓ 12 (all models)
✓ 11-inch (2nd generation)	✗ SE (2nd generation)
✓ 11-inch	✓ 11 (all models)
✗ 12.9-inch (2nd generation)	✓ XS Max
✗ 12.9-inch (1st generation)	✓ XS
✗ 10.5-inch	✓ XR
✗ 9.7-inch	✓ X
	✗ 8 or older
	✗ SE (1st generation)

Apple *Rear Facing* Camera Compatibility:

- All iPhones and iPads with iOS version 16.4 or greater are compatible with viSo ID3 rear camera scanning.
- A specific calibration QR code is required to ensure proper scan size. Contact SOLO Laboratories at 800-765-6522 or cs@sololabs.com to obtain the QR code.