iPad Pro / iPhone viSo 4 and viSo ID3 Compatibility List - *last updated 2026-10-09*

- To check your hardware model go to *Settings* > *General* > *About* > *Model Name*
- viSo 4 and viSo ID3 require version iOS 16.4 or greater. Go to *Settings* > *General* > *About* > *iPadOS Version.*

Apple *Front Facing* Camera (TrueDepth or Face ID) Compatibility:

Note: iPad Air, iPad and iPad Mini are NOT compatible with Face ID scanning

	iPad Pro Models
✅	11-inch (M4 & M5)
✅	13-inch (M4 & M5)
✅	12.9-inch (6th generation)
✅	12.9-inch (5th generation)
✅	12.9-inch (4th generation)
✅	12.9-inch (3rd generation)
✅	11-inch (4th generation)
✅	11-inch (3rd generation)
✅	11-inch (2nd generation)
✅	11-inch
❌	12.9-inch (2nd generation)
❌	12.9-inch (1st generation)
❌	10.5-inch
❌	9.7-inch

	iPhone Models
✅	18 Pro / 18 Pro Max
❌	Duo
✅	17 (all models)
✅	Air
✅	16 (all models)
✅	15 (all models)
✅	14 (all models)
❌	SE (3rd generation)
✅	13 (all models)
✅	12 (all models)
❌	SE (2nd generation)
✅	11 (all models)
✅	XS Max
✅	XS
✅	XR
✅	X
❌	8 or older
❌	SE (1st generation)

Apple *Rear Facing* Camera Compatibility:

- All iPhones and iPads with iOS version 16.4 or greater are compatible with viSo ID3 rear camera scanning.
- A specific calibration QR code is required to ensure proper scan size. Contact SOLO Laboratories at 800-765-6522 or cs@sololabs.com to obtain the QR code.